



a bit about Integral Consulting Inc.

Serving your electronic commerce needs since 1986.

Integral Group Consulting Inc. was founded in 1986, initially to serve users of IBM's midrange platform. Within our first year, it became apparent that EDI and electronic commerce were going to become standard business practices, and we expanded our service offering to include EDI and related tools across all business platforms.

Since then we have worked with clients across many different industries, helping them apply and integrate electronic commerce into their core business processes. In addition to the many custom solutions we have built, we also developed a PC-based product called SolutionPak, which made it easy for smaller organisations to participate in EDI relationships.

In 2000 we launched Integral Group

and announced our new flagship offering, Commerce Desktop, which combines many tools that we have developed into one comprehensive solution for meeting today's dynamic electronic commerce needs.

In addition to our products, we continue to provide a wide range of consulting, development, and integration services. Our skills cover a variety of platforms and systems, including—but not limited to—the AS/400, Windows-based PCs, UNIX and Linux operating systems. We have experience with a large number of application development environments and languages; our current focus is on solutions developed using Lotus Domino and IBM WebSphere technologies.

We are confident that our experience and innovation can help make all your technology projects a success.



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COMMERCE DESKTOP

Commerce Desktop is a bold new idea in the world of electronic commerce. By combining the connectivity of an Electronic Data Interchange (EDI) package, the intelligence of a business application, and the innovation of Internet technology, Commerce Desktop is a single-product solution that keeps you online and in touch. This solution includes data interchange in any format, order and shipment management, supplier service through an online community, and an online sales tool.

E-BUSINESS CONSULTING

Internet-based technologies are the enabling tools for fundamental change between you and your trading partners. We understand the technical and business aspects of e-business planning and implementation. We are electronic commerce specialists with over ten years of experience and can help you orchestrate all aspects of your implementation on time and on budget, fully tested end-to-end with your trading partners.

Pre-Implementation Services. We offer management and implementation sessions that will introduce your company's management to e-business basics, strategies, cost/benefit analyses, implementation guidelines and legal/audit issues. We also provide hardware, software and network evaluation and selection designed to give you a cost-effective platform for your implementation.

Implementation Services. New e-business initiatives must be implemented with the cooperation and support of your trading partners. Our experts will provide installation and network setup, along with user training, data integration and setup of all required software. With over 30 years of business applications experience, our team will provide complete application integration, transaction and communication testing to truly facilitate a seamless flow of information between you and your trading partners.

Post-Implementation Services. Expansion of e-business processes to other applications and trading partners is the next step. We provide continuous user support, plus release and standards upgrades for your existing systems.

CUSTOM SOFTWARE DEVELOPMENT

Custom application design and development. Often, pre-packaged software solutions do not exist to meet your unique business requirements. Integral can create custom business applications to suit your needs. We have experience with a large number of technologies, including:

- IBM WebSphere
- IBM iSeries Connect
- Lotus Domino
- Java 2 Enterprise Platform

GENERAL CONSULTING SERVICES

AS/400 and iSeries Consulting. The Integral Group's roots are in servicing the IBM AS/400 midrange market. We have been involved with the AS/400 series of computers since their first issue – we still have our original unit, serial number 0001!

EDI Consulting and Related Services. We are EDI and e-commerce experts and can help you implement an EDI system with your trading partners, either by assisting you with your own in-house system and translator, or by conducting all your EDI on your behalf – transparently to you.

Hardware and Software Evaluation. The wide assortment of hardware and software available in today's market often makes it difficult to determine which system will be best for you. We will help you weigh the benefits and drawbacks of a variety of options and assist you in making the best decision for your current situation while giving you room to grow.

Project Management. New projects can often be fraught with unexpected pitfalls and setbacks. Our experience can help you see these areas of difficulty before you hit them, making any future systems changes as painless and efficient as possible.

Database Systems Architecture. Every company's data system needs are different, and there are as many solutions as there are companies. The Integral Group can help you select the right data storage and management system for your immediate and future needs.

Custom Design and Programming. Your business is unique from all others; you have needs that simply are not satisfied by existing application packages. Whether expanding the functionality of an existing system or engineering something entirely new, our software development expertise can help you get the most out of your information and hardware investments.

Systems Modernization and Re-engineering. The business information environment is constantly changing, and your business systems need to look ahead. By implementing new technologies such as Java, Web applications, or business intelligence, your organisation will have the edge it needs to stay competitive. Our experience can help you implement new technologies as efficiently as possible. Your modernization and re-engineering projects will follow logical paths designed to give you the most reliable system.

